



# AUTO REFERENCE GUIDE

## GABRIEL BELTRAN

Internal Territory Manager, West Texas  
 gbeltran@cccinsurance.com  
 Mobile: 817.602.3253  
 Office: 877.603.1310 Ext 1163

## CLAIMS DEPARTMENT

877.603.1310 \*Option 1

## CUSTOMER SERVICE

877.603.1310 \*Option 2

## AGENT SUPPORT

877.603.1310 \*Option 3  
 877.635.1095 (fax)  
 UW@cccinsurance.com

## MAILING ADDRESS

2500 N 24th Street  
 Phoenix, Arizona 85008

## DISCOUNTS

- Paid in Full
- EFT
- Agency Internal Transfer
- Advanced Purchase
  - Purchased 3+ days prior
- Proof of Prior
- Renewal
- Multi-Policy
- Military
- Good Student

## ACCEPTABLE FORMS OF INTERNATIONAL LICENSES

- Foreign driver's license
- Matricula ID
- Passports
- INE/IFE card (Mexican voter ID card)

## ACCEPTABLE DOCUMENTS FOR PROOF OF PRIOR DISCOUNTS

- Renewal Dec/Billing offer
- Billing history of insurance payments
- Letter of experience

## ROADSIDE ASSISTANCE

877.603.1310; Option 4

- Battery Assistance
- Flat tire Assistance
- Lock Out Assistance
- Fluid and Gas Delivery (up to 3 gallons)
- Towing (up to 25 miles)
- Free & Discounted Parking
- 1 free car wash every 3 months
- Fuel savings (up to \$0.05 per gallon off the retail price)
- Ride Hailing (up to \$40 reimbursement)
- Windshield chip replacement

## MEXICO COVERAGE

Provides comprehensive and collision coverage when a vehicle has this coverage, within 50 miles of the US border. Mexican Liability insurance should still be purchased as BI/PD do not extend into Mexico. Applied automatically at no additional charge.

## VANISHING DEDUCTIBLE

Every 12 months (2 terms) a policy goes without an accident/claim and if there is no lapse in coverage during that time, your insured will receive \$100 off their comprehensive and collision deductibles (up to \$500!)

## AD&D ENDORSEMENT

This endorsement provides coverage for the Named Insured and spouse only, in the event of accidental loss of life or accidental loss of limb(s), appendage(s), or eyesight.

## UNDERWRITING CONSIDERATIONS

- Failure to list all drivers or licensed members of the insureds household may result in denial of coverage.
- We will insure 1 more vehicle than there are drivers
- Vehicles must be registered in the U.S. and cannot be garaged outside Texas.
- Flatbed trucks, panel trucks/vans, campers, dune buggies, taxi cabs, emergency vehicles, or any vehicles modified for racing or commercial work are unacceptable.
- Refer to Underwriting Guidelines for Liability and Physical Damage vehicle value limits.

\*\*Please refer to Underwriting Guidelines for a complete list of restrictions and exclusions.

COVERAGE AVAILABLE & LIMITS					
Coverage Available		Limits	Coverage Available		Limits
Bodily Injury Liability	\$30,000 / \$60,000		Rental Car Coverage	\$20 a day / \$600 per occurrence \$30 a day / \$900 per occurrence \$40 a day / \$1,200 per occurrence	
Property Damage Liability	\$25,000		**Coverage also available on Liability Only**		
Uninsured/ Underinsured Motorist Bodily Injury	\$30,000 / \$60,000		Roadside Assistance	\$12 a month	
			**Coverage also available on Liability Only**		
Uninsured Motorist Property Damage	\$25,000		Medical Payments	\$500 / \$1,000 \$2,000 / \$5,000	
			Collision Deductible Options	\$500 \$750 \$1,000	
Personal Injury Protection	\$2,500		Additional Equipment Coverage	\$2,500	

PAYMENT PLANS		
Plan	Down Payment	1st Installment Due
<b>6 Pay Plan</b> (Down + 5 installments)	16.67% Down + MVCPA fee + Policy Fee Split	20 Days (30 thereafter) **No overdraft or late fees
<b>6 Pay Plan</b> (Down + 5 installments)	25% Down + MVCPA fee + Policy Fee Split	30 Days (30 thereafter) **No overdraft or late fees
<b>Pay in Full **</b>	100% Down + MVCPA fee + Policy Fee Split	N/A (Includes *PIF Discount)

